

# BUILT-IN BRAAI WARRANTY

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Calore Fireplaces, warrants the firebox of the braai against faulty workmanship or faulty material under regular use, for 20 (twenty) years from the date of purchase, with the exception of 430 stainless steel which has a 5 year warranty.

The firebox is specifically but not exclusively guaranteed against warping under regular use. Regular use implies ALWAYS making the fire in the ember maker/coal maker of the braai or the grate of the fireplace.

This warranty does not cover the log pan, grate, ash pan, ember maker/coal maker, or any other replaceable parts of the unit.

The Calore braai needs care and maintenance as well as annual painting, cleaning and lubrication which are essential to keep this warranty valid.

This warranty does not cover rust or damage caused by rust as a result of adverse conditions, misuse, water leakage or lack of annual maintenance.

This warranty does not cover damage caused at the time of installation through incorrect installation. Please note that our braais must be correctly installed to allow for expansion.

Under no circumstances will Calore Fireplaces be liable for any consequential loss or damage arising out of, or in connection with, the use or operation of Calore products.

All parts shown to be defective due to negligence or misuse, incorrect maintenance or installation, damage during transportation or any circumstances that cannot be ascribed to manufacturing defects are not covered by the Warranty. The Warranty is not valid if the defects derive by failure to observe all the prescriptions brought in the instruction manuals concerning the use and correct maintenance of the product.

The Warranty is voided if the product has been tampered with or misused, or if non-original spare parts are used.

Failure of electrical and electronic parts is not covered by the Warranty if attributable to: variations in voltage other than rated voltage, electrical connections not compliant with regulations, any natural disasters (including, but not limited to, electrical discharges, lightning).